



AGENDA
Social Responsibility Exchange
Sharing Best Practice & SR Responsibilities
22ND November 2022

- 10.00 a.m. Welcome – Greg Wood – Bacta President
- 10.05 a.m. Introduction – Elizabeth Speed – Novomatic, Chair, bacta Social Responsibility Committee
- 10.14 a.m. Justine to introduce the SR question with the cards provided and then introduce Simon Bradbury
- 10.15 a.m. Simon Bradbury, - bacta Membership Support Officer
- Social Responsibility - Operators what's in it for you?
- 10.45 a.m. Russell Edge bacta SR, Membership & Compliance Manager
bacta Portal Update
- 11.05 a.m. **COFFEE BREAK**
- 11.30 a.m. YGAM – Safer Gambling Training Update – Ian Shanahan Director of Business Development and Fundraising and Kevin Clelland
- 12.00 p.m. David Miller, bacta Membership Support Officer
- Paper to Portal not always necessary or appropriate to self-exclude all gamblers.
- 12.30 p.m. Dan Chandler, Breakeven – Interaction and gambling support options
- 1.00 p.m. **LUNCH**
- 2.00 p.m. Question feedback
- 2.20 p.m. Matt Smith Head of External Affairs, Leanne Downie Head of Support Services, Jean Patterson Peer Aid Co-ordinator - Betknowmore
- 'Building Together' How Betknowmore work with the industry on community-based projects

- 2.50 p.m. Fiona Palmer CEO GamStop – Self Exclusion from an online perspective
- 3.10 p.m. GamCare – Frank McCready confirmed, discussion relating to identifying at risk gamblers and raising standards through training and SG standard accreditation
- 3.40 p.m. Wrap up and discussion – Russell Edge Social Responsibility, Membership and Compliance Manager.
- 3.50 p.m. **FINISH**